Partnering with the Clinical Excellence Commission

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NSW GOVERNMENT

CLINICAL EXCELLENCE COMMISSION

Acknowledgement of Country and Elders

I acknowledge the Traditional Custodians of the various lands on which we work today and the Aboriginal and Torres Strait Islander people participating in this virtual meeting.

I pay my respects to Elders past, present and emerging, and recognise and celebrate the diversity of Aboriginal peoples and their ongoing cultures and connections to the lands and waters of NSW.

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Recognition of living experience

We recognise and value consumers, patients, carers, loved ones and staff as partners in healthcare.

The voices of people with living experience are powerful. Their contribution is vital to the work of continuously improving safety and quality in our health system.

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Who we are and what we do

- A pillar organisation within NSW Health
- Primary function is to improve patient safety by creating and supporting systems to monitor, manage and prevent avoidable patient harm
- Most well known in the research community for our work in deteriorating patients (Between the Flags and Sepsis Kills), falls prevention, medication safety and infection control
- The CEC also manages two key data systems: Quality Improvement Data System (QIDS) and Quality Audit Reporting System (QARS) – these provide clinicians and managers with access to safety data and a platform for audits and improvement work

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Examples of improvement programs

- Adult Patient Safety
- Mental Health Patient Safety
- Maternal, neonatal and paediatric safety
- Older persons patient safety
- Medication safety for all populations
- VTE prevention
- Be a voice for safety
- Safety fundamentals and teamwork

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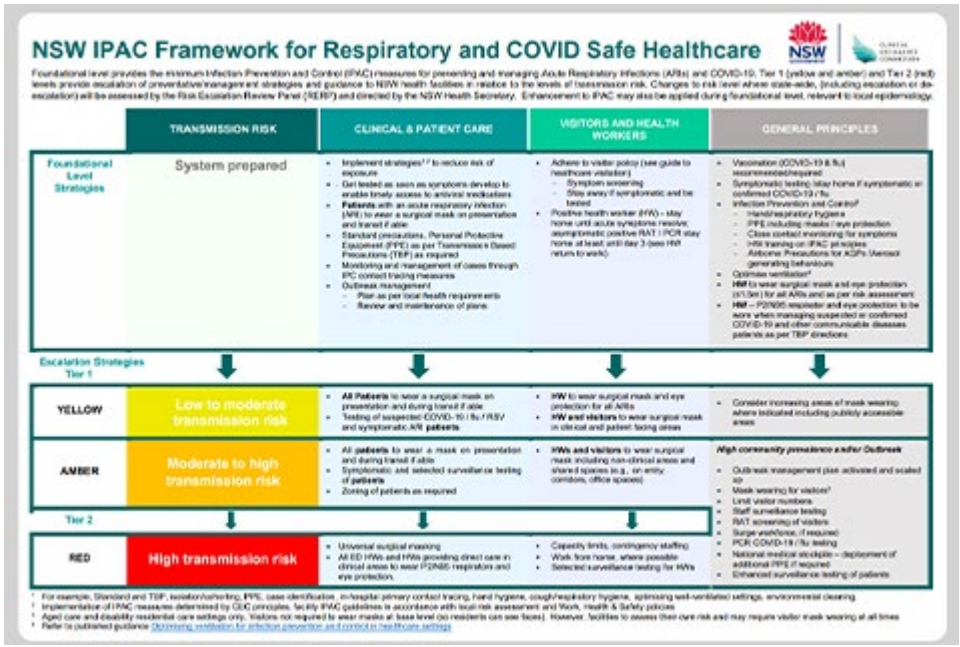
Year in Review

https://www.cec.health.nsw.gov.au/about-the-cec/annual-reports-year-in-review



Case studies:

- Reflective practice
- Engaging consumers for safer systems
- Building safety system capability

What the CEC may bring to a TRGS project

- Expert advice in key patient safety areas
- State-wide perspective and knowledge of practices relevant to the area
- Relationships with key stakeholders
- Advice on feasibility of scale-up and spread of patient safety initiatives
- Dissemination of new knowledge among program leads, communities of practice or professional networks
- Use of findings in future policies and programs

Limitations:

- We are unable to commit to statewide implementation of a program, unless it aligns very closely with an existing program
- Note that some program teams are very small (1-2 people) and may have limited capacity to be involved

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Levels of partnership with the CEC

Inform

- Regular updates provided to CEC
- Results may inform future CEC policies and programs

Consult

- Research team seeks advice from CEC on an as needed basis for safety and quality issues
- General advice on scale up and spread, stakeholder engagement

Involve

- CEC actively contributes to an advisory committee, steering committee and/or working group
- CEC actively supports knowledge dissemination among networks

Collaborate

- CEC contributes to the co-design of the project, or analysis of findings
- Findings can be directly integrated into CEC policies and programs to support implementation

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How to partner with us – EOI stage

Early engagement

- Contact relevant CEC team or CEC-Knowledge@health.nsw.gov.au
- Outline your project and why you are interested in partnering with the CEC
- Gather information from the CEC team and what they might bring to the project

Review of proposal

- Send draft EOI to CEC
- Outline the CEC's proposed role and resource commitment
- At this stage, the CEC may suggest and/or liaise with other NSW Health pillar or state-level organisations

> 4 weeks before closing date

Preliminary outcome

- CEC team to review the EOI to determine:
  - Alignment with CEC strategy
  - Alignment with program plans and priorities
  - Feasibility of participation from the CEC
- CEC to inform researcher of outcome

Allow 2 weeks for this process

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How to partner with us – full application

Follow steps from EOI stage

- If the CEC has provided an early indication of support, proceed to next steps

Refine full application

- Seek clarity regarding including the role of the CEC and/or CEC staff prior to developing the full application
- Share draft full applications with the CEC team involved

> 4 weeks before closing date

CE approval

- Provide full application for final review and approval by the CEC Chief Executive and/or Director
- Note that CEC staff will need to prepare a partnership proposal form and brief as part of this step

Allow 2 weeks for this process

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